tagg™
THE PET TRACKER

USER GUIDE.

www.tagg.com

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Thank you for purchasing Tagg—The Pet Tracker™. The Tagg™ system offers you reliable location technology so you can stay in touch with your pet. The Tagg smart location technology will help you locate your pet if he goes missing, and it will send you a text and email if he wanders outside of your designated Tagg zone.

Get started today with Tagg—The Pet Tracker, and you will have peace of mind, whenever and wherever you are.

Sincerely,
The Tagg Team

How it Works

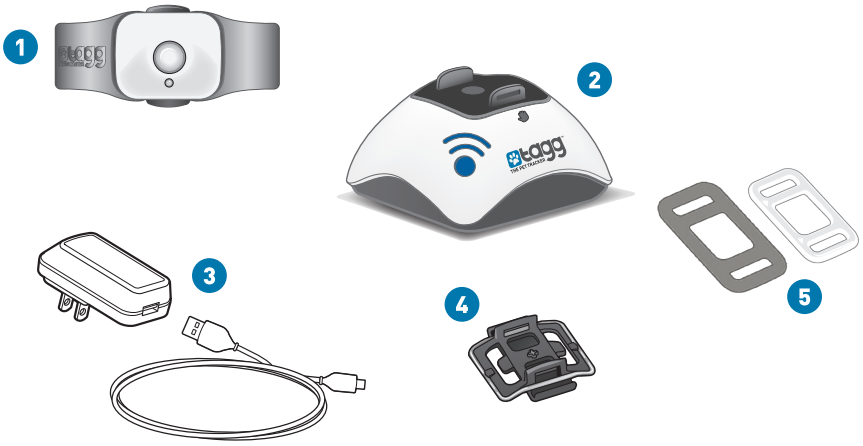
Tagg—The Pet Tracker is a pet tracking system that uses GPS advanced technology that allows you to see where your pet is.

But the goal of the Tagg system isn't just to find a lost pet – it's to not lose him in the first place. With the Tagg system, you create your own Tagg zone, the area where your pet spends most of his time. If he leaves it, you get a text and email. At that point, you can locate and track your pet on the Tagg map on your computer or smart phone.

Here are three ways you can stay in touch with your pet:

- **On your computer.** Visit www.tagg.com to view the Tagg map and see where your pet is at any time.
- **On your smart phone.** Use the web application on a smart phone browser to view the Tagg map and see your pet when you're on the go. You can also download the free Tagg app for your Android smart phone or iPhone. See page 24.
- **Through texts and emails.** Receive Tagg alerts and updates by text and email, or use text commands to locate and track your pet.

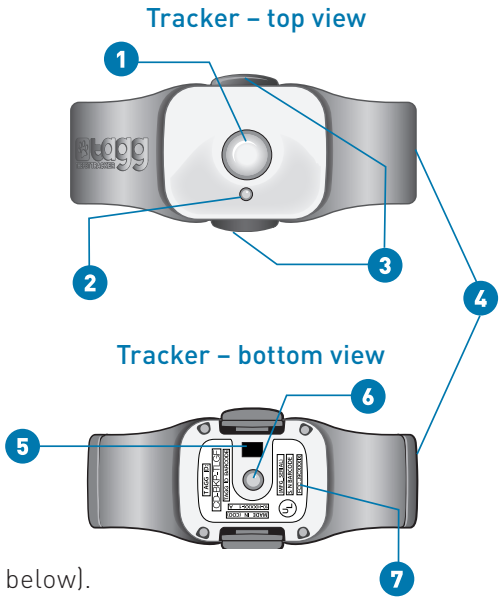
1. Tagg Tracker
2. Tagg Docking Station*
3. Power Kit (AC adapter/USB cable)*
4. Collar Clips
5. Straps (for thick and thin collar types)



*If you only purchased a Tagg tracker, it does not include a docking station and power kit.

The Tagg tracker attaches to your pet's collar and transmits your pet's location to you through the Tagg website and email/text notifications.

1. Trip Button
2. Status Indicator
3. Release Points
4. Wings (antenna)
5. Charging Contact
6. Attachment Sensor
7. Product Label



About the Trip Button

The trip button does two things:

- **Turns the tracker on/off** (See chart below).
- **Puts the tracker into "trip mode."** You can use it when you take your dog on a walk or run errands. For more about trip mode, see page 19.

About the Status Indicator

To conserve battery life, the status indicator on the Tagg tracker will not be illuminated except when performing the actions listed below:

Action	Tracker Status Indicator State	What it Means
Press and Hold the trip button for 3 seconds	Solid Blue – 5 seconds Solid Red – 5 seconds	Tracker has turned on Tracker has turned off
Press and Release the trip button	Flashing Blue – 10 seconds	Tracker is in trip mode
Page or Track Pet	Flashing Blue and Red	Tracker is being paged or tracked
Tracker on docking station	Flashing Blue	Tracker is charging (may take up to 60 seconds to start flashing when first placed on the docking station)
Tracker on docking station	Solid Blue	Tracker is fully charged

The docking station* charges your Tagg tracker and can extend the tracker's battery life when your pet is nearby. It must always be plugged in, powered on, and located within your Tagg zone.

1. Power Indicator
2. Docking Posts
3. Power Port
4. Page Button (press to locate tracker)
5. Charging Pins
6. Upgrade Indicator (Do not remove tracker when lit, software upgrade is in progress)

Docking Station – top view

About the Page Button

If you're at home and the Tagg system says your pet is "near the docking station" but you can't find him, you can page the Tagg tracker. See page 20 for more information.

Positioning the docking station for optimal performance:

- Keep the docking station within the boundary of your pet's home Tagg zone, where your pet spends most of its time.
- Place the docking station indoors, in an open area away from metal appliances.
- Ensure the docking station is plugged in and powered on (power indicator lights up blue).

*If you only purchased a Tagg tracker, it does not include a docking station and power kit.

Note: If you make a significant relocation of the docking station (such as taking it to a vacation home), you must adjust the Tagg zone to reflect the new location and address.

Docking Station Indicator Lights

Docking Station Indicator	Indicator State	What it Means
Power Indicator (#1)	Not Lit	Docking station is off or unplugged
	Solid Blue	Docking station is on
	Flashing Blue - 15 minutes	Page button pressed, locating pet
Upgrade Indicator (#6)	Not Lit	Normal operation
	Solid Red	**WAIT:** Software upgrade in progress. Do not remove tracker until upgrade is complete. See page 16 for more about upgrades.

The Tagg dashboard and map are two areas that you'll use often on the Tagg website.

- The Tagg dashboard is a quick view of your Tagg account – it's what you use to manage your devices and your Tagg service.
- The Tagg map is where you'll see your pet's current and most recent locations, and it's where you can visually locate or track him if he leaves the Tagg zone.

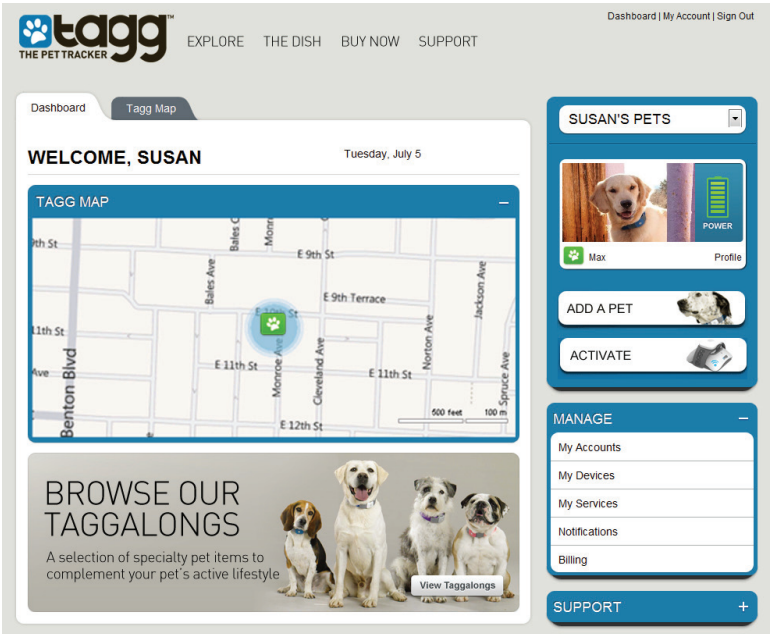
Once you've created your account and activated your Tagg tracker, you can start using the dashboard and map to keep track of your pet. See page 11 for more on activating your Tagg tracker.

Tagg Dashboard

As you see on the screen below, the dashboard is where you can:

- Activate the Tagg tracker.
- Create or modify your pet's profile.
- Manage your accounts, devices, service, notifications, and billing.
- Get a quick view of the Tagg map.

(Your screen will look similar to this.)

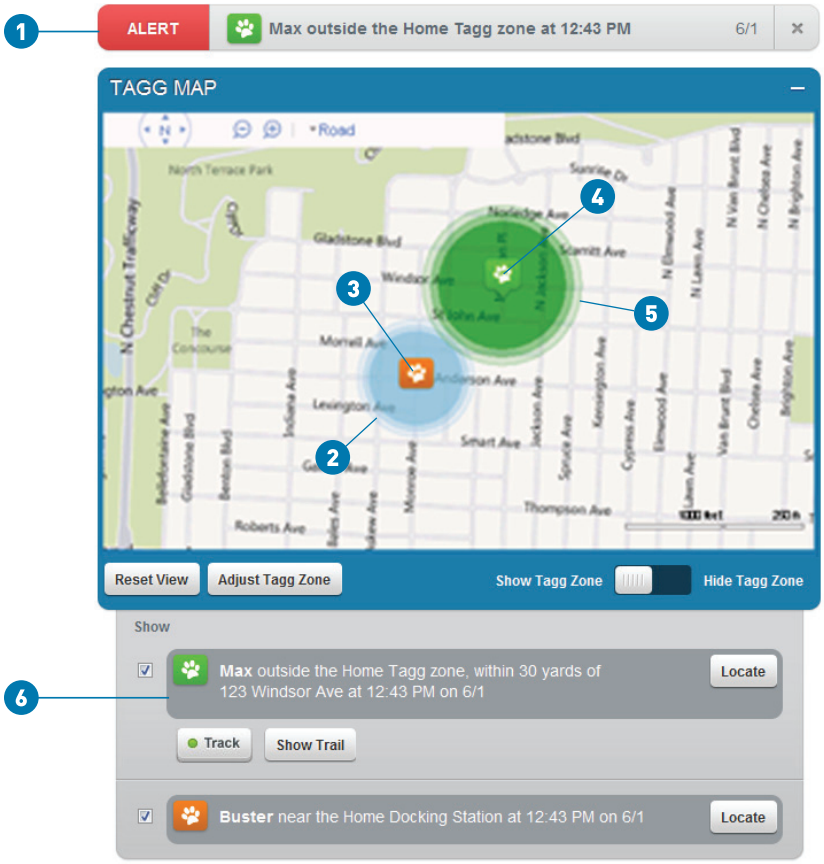


Tagg Map

You'll use the Tagg map to locate and track your pet. This section gives you a quick overview of the map. To learn more, see the How to Read your Tagg Map section on page 17 of this guide.

1. **Notification headline:** Where you will receive alerts and updates about your pet's location or the Tagg system.
2. **Tagg zone:** The "safe zone" around your house that you'll set during activation.
3. **Paw without pinpoint :** There's no pinpointed GPS location, since your pet is close to the docking station and in power saving mode.
4. **Paw with pinpoint :** Means there is a GPS location available.
5. **Radius of accuracy:** The circle around the paw indicates the accuracy of the GPS location. In general, the accuracy of the location will be a within a few yards or up to a few hundred yards, depending on the quality of the GPS signal available at the time.
6. **Pet status bar:** Gives the last recorded location of your pet.

(Your screen will look similar to this.)



Now that you've had a quick overview of the key features of Tagg—The Pet Tracker, you can start the setup process. There are five easy steps to complete:

- **Step 1:** Charge the Tagg tracker
- **Step 2:** Activate the Tagg tracker online
- **Step 3:** Personalize your pet's profile
- **Step 4:** Set up your notifications
- **Step 5:** Attach the Tagg tracker to your pet's collar

Step 1: Charge the Tagg Tracker

- Attach the AC adapter to the USB cable and plug the USB cable into the docking station power port.
- Plug the AC adapter into an electrical outlet.
  Note: The docking station cannot be powered through your computer's USB port.
- If your Tagg docking station has an on/off switch on the bottom of the device, move it to the "on" position (power indicator will light up blue).

- Properly secure the tracker on the docking station by making sure its charging contact aligns with the docking station's charging pins. (When the tracker is docked in the correct position, the tracker status indicator will light up blue within 60 seconds of docking).
- Your tracker will charge in less than two hours. Charging is recommended when the low battery notification is received. Your battery may last up to 30 days, but actual battery life will vary based on usage patterns.

Note: *When your tracker is near the docking station, it automatically enters power saving mode, providing you the maximum amount of time between charges.*

While your Tagg tracker is charging, you can continue to the four remaining steps to complete the setup.

Step 2: Activate the Tagg Tracker Online

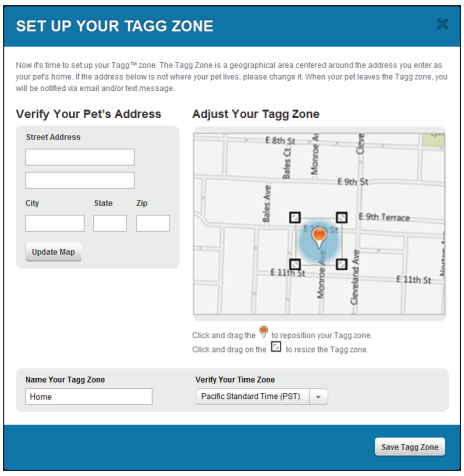
To activate your tracker, it must be docked properly on the docking station. You may activate it while it's charging.

- Go to www.tagg.com.
- If you already have a Tagg account, please sign in. If you don't have an account, please create one now. Then, click activate.
- **In the Activation window**, enter your Tagg ID number. Your unique **Tagg ID number** is located on the top of the tracker wing and also on the bottom of the tracker (permanently affixed) as shown:

Note: *Remove the temporary Tagg ID sticker after activation is complete.*

- **Verify** your current subscription and **read and accept** the Terms & Conditions. Then, click **Continue**.
- **Set up your Tagg zone** – this is the safe zone around your pet's home. When your pet leaves the Tagg zone, you will be notified immediately.
  - The Pet Address field may have been auto-populated with your shipping address. If so, the system has created your initial Tagg zone around this address. If this is not your pet's home, please enter your pet's home address and click **Update Map**.
  - To adjust the Tagg zone, click and drag the orange center pin to the proper spot.
  - The Tagg zone defaults to the smallest possible area: a 75-yard radius around the pet's home. You can click and drag the corner squares to enlarge the area up to 1,000 yards.

(Your screen will look similar to this.)


SET UP YOUR TAGG ZONE
Now it's time to set up your Tagg™ zone. The Tagg Zone is a geographical area centered around the address you enter as your pet's home. If the address below is not where your pet lives, please change it. When your pet leaves the Tagg zone, you will be notified via email and/or text message.
Verify Your Pet's Address
Street Address
City
State
Zip
Update Map
Adjust Your Tagg Zone
E 8th St
Bales Ct
Monroe Ave
Cleve
E 9th St
Bales Ave
E 9th Terrace
E 11th St
Cleveland Ave
E 11th St
Click and drag the to reposition your Tagg zone.
Click and drag on the to resize the Tagg zone.
Name Your Tagg Zone
Home
Verify Your Time Zone
Pacific Standard Time (PST)
Save Tagg Zone

IMPORTANT: The docking station must be located inside the Tagg zone.

- Name the Tagg zone (e.g., Home). *Note: There is only one Tagg zone per account, regardless of how many pets are on the account.*
- Verify your time zone and click **Save Tagg Zone**.

- Follow the steps on the **Last Step!** screen and click **Activate**. The activation process can take a few minutes to complete. Your activation will be complete when you see the **Congratulations!** screen.

IMPORTANT: If the upgrade indicator light is red, please do not remove your Tagg tracker from the docking station until the light turns off.

Step 3: Personalize Your Pet's Profile

You can personalize your Tagg account by customizing your pet profile – just add your pet's pictures and information.

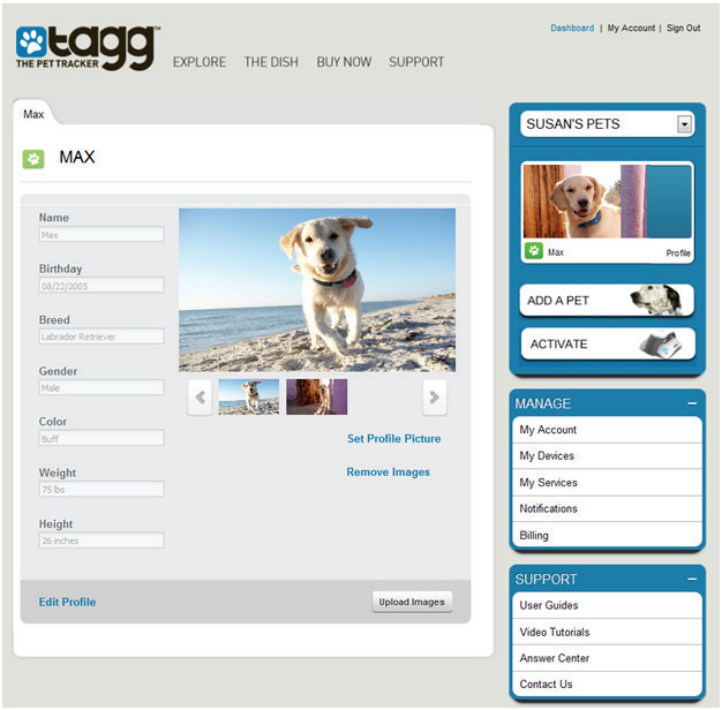
- To create a new pet profile, click **Add A Pet**. Fill in your pet's name and select a paw icon.

Upload You Pet Photos

You can add up to 10 pictures of your pet to your photo gallery:

- Open your pet's profile page and click **Upload Images** at the bottom of the page.
- In the Upload Images window, browse and select the image file you want to add (for best results, use pictures that are in landscape orientation).

(Your screen will look similar to this.)



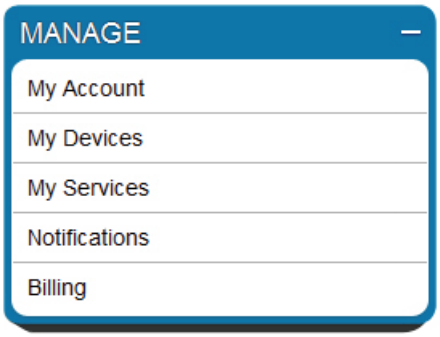
Set a Dashboard Pet Profile Picture

- In your gallery, click on the photo you want to use.
- Click **Set Profile Picture**. Use the viewer rectangle to identify the area of the photo that you want to use. Click **Save Profile Picture**.
- To change the profile picture, just repeat the steps above.

Step 4: Set Up Your Notifications

The Tagg service can send you alerts and updates about the location of your pet and the status of your tracker's battery life. You'll always see your notifications on the Tagg website, and you can also opt-in to receive them by email and text message:

- Under **Manage** in the right column, click **Notifications**.
- Click **Settings** on the Notifications page.
- If you want your notifications to arrive through email or text, enter your information.
- Choose to opt-in for email and/or text message notifications.



Notification Types

Alerts	Updates	Notices
Critical information, such as when your pet has left the Tagg zone.	Non-critical information, such as when the Tagg tracker is fully charged.	Information about software upgrades. When you receive a software upgrade notice, dock your tracker on the docking station as soon as possible to receive the upgrade.

Note: *You must opt-in for text messaging to receive Alerts and Updates by text message, and to be able to text the Track or Locate commands from your mobile phone.* *See page 24* *of this guide for Tagg mobile commands. Standard text messaging rates may apply.*

Note: *Make sure you add noreply@tagg.com to your email address book so that Tagg notifications don't get put into your spam folder by your email provider or email software.*

Add Contacts to Your Tagg Account

You can keep your friends, family and neighbors up-to-date on your pet's whereabouts by sharing alerts and updates with them. That way, if your pet leaves the Tagg zone, you'll have even more people who will be notified and can act quickly to help get him home.

You can add up to five additional email addresses to your account – and don't forget to include your work or personal email accounts. We'll send your contacts an email to let them know you've invited them help keep track of your pet.

To Add Contacts to Your Tagg Account:

- Under **Manage** in the right column, click **Notifications**.
- Click **Settings** on the Notifications page.
- Enter up to five email addresses at the bottom of the page.
- You can change, add or remove contacts at any time.

View Your Notifications History

All notifications are recorded in **Notifications History** and can be viewed in a number of ways:

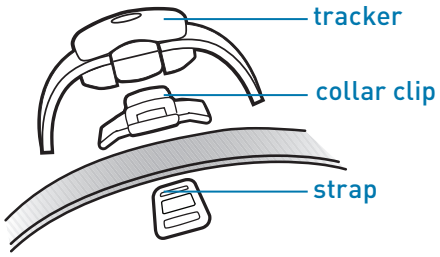
- Under **Manage** in the right column, click Notifications.
- You can **filter** to view notifications by pet, **Type** or **Date** (e.g., **Today**, **Week**, **Last 90 Days**).
- Click **Pet**, **Type**, or **Date** to view fewer notifications, or click **Date** to see all notifications.

Step 5: Attach the Tagg Tracker to Your Pet's Collar

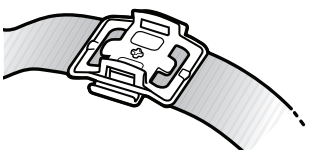
Your Tagg setup is almost complete. Once the tracker is activated and fully charged; remove it from the docking station by squeezing the release points on each side of the tracker.

- Remove the collar from your pet and follow instructions shown below.

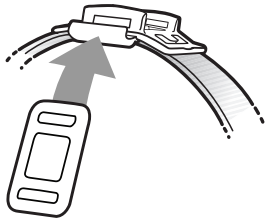
The illustrations below demonstrate how the **tracker** (top) attaches to the collar using the **collar clip** (middle) and **strap** (bottom). Follow these easy steps for proper clip installation:



- Holding the collar in one hand, place the collar clip on top of the collar as shown:

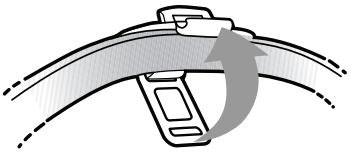


- Hook one side of the strap into the collar clip groove on one side of the collar clip:



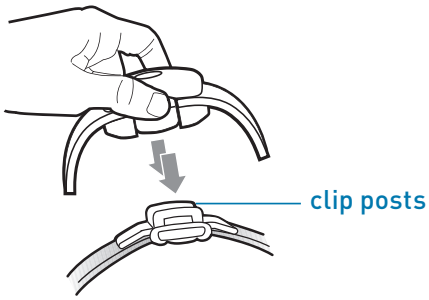
- Holding the collar clip and strap in place with one hand, use your other hand to stretch the free end of the strap* under the collar and up into the groove on the other side of the collar clip:

*Different color straps represent different sizes. The clear strap is for small collars and gray is for large collars. The collar clip attachment should be snug on your pet's collar.



CAUTION: It may take some force to stretch the strap all the way. **Do not use tools or other devices to attach the strap.** Doing so may result in damage to the clip or strap.

- Attach the tracker to the collar clip by squeezing the release points and snapping it onto the clip posts. Be sure both sides of the tracker click securely into place:



To remove the collar clip from your pet's collar, slide the collar clip and strap off the end of the collar or pull and twist one side of the strap to remove the strap from the collar clip. The tracker works on most standard flat collars and harnesses.

Do Use:	Do NOT Use (May interfere with tracking system):
• Standard buckle collars (nylon or leather) • Plastic snap closure collars • Flat harnesses (nylon or leather)	• Metal collars, including training collars • Spiked collars • Collars with studs, jewels, or other raised adornments

THE PET TRACKER SETUP IS NOW COMPLETE.

Software Upgrades

The Tagg system will occasionally send you a notification for a software upgrade – some of the upgrades will simply keep your system running efficiently and some may be critical to system functionality. It is important to complete the upgrade as soon as possible.

When You Receive an Upgrade Notification

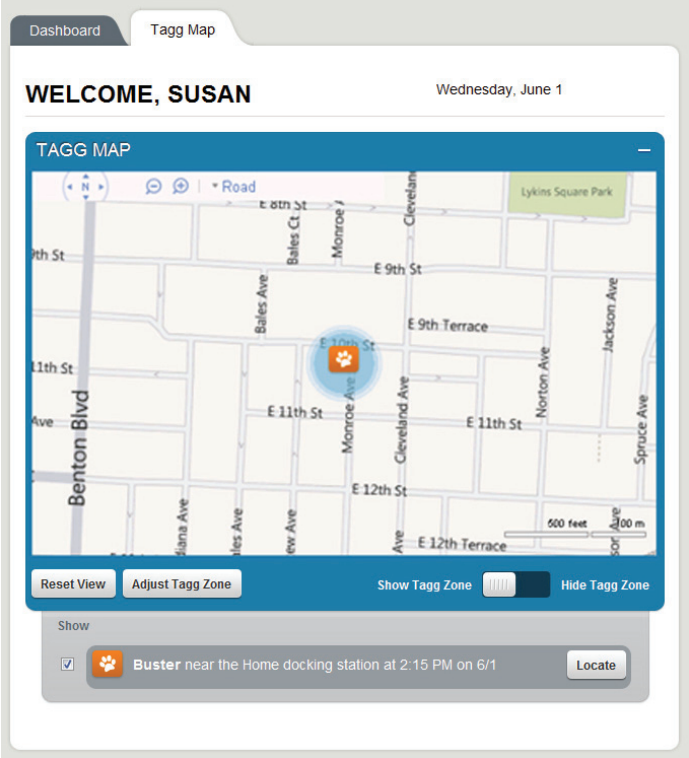
- Follow the instructions in the upgrade notification you received.
- Dock one of your trackers on the docking station. Make sure the docking station is plugged in and turned on.
- The upgrade indicator will turn red while the upgrade is in progress. Be sure to leave the tracker on the docking station the entire time it is red.
- When the upgrade indicator is no longer red, the upgrade is complete and you can remove the tracker.

How to Read Your Tagg Map

The Tagg map is easy to read – take a look at the scenarios below for a quick overview. You can view the map on your computer or smart phone at any time.

Inside the Tagg Zone

When your pet (we'll call him Buster) is near the docking station, the Tagg tracker will be in power saving mode to maximize your battery. At that time, the Tagg map will look similar to this:



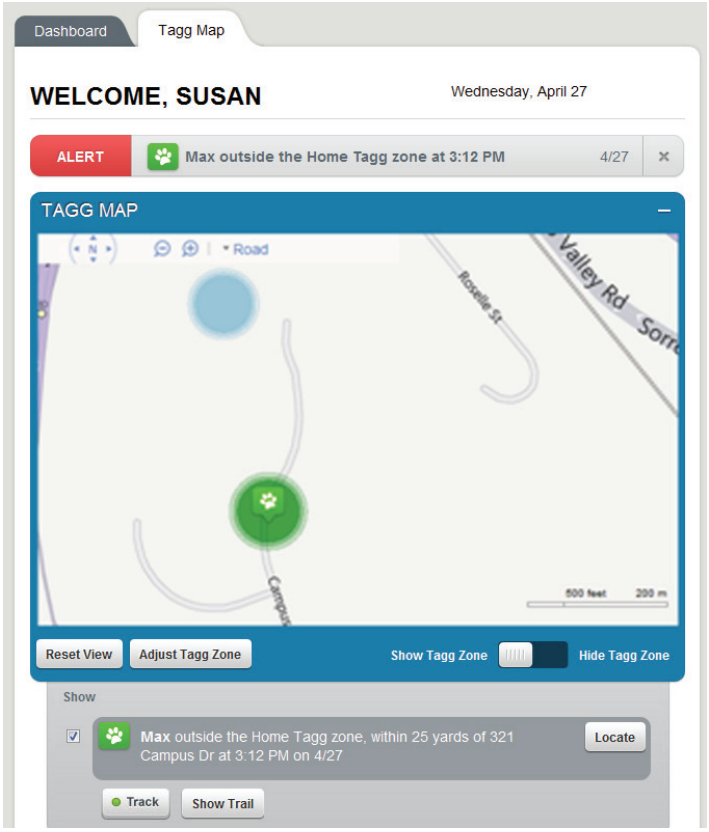
- The Tagg zone is the blue circle around Buster's home.
- Buster's location is identified by a paw icon. Since he's close to the docking station, in the Tagg zone and in power saving mode, there's no pinpointed GPS location.
- When Buster's location is identified by a paw icon with a point:, it means there is a GPS location available.
- Buster's location is displayed with the time and date in the Pet Status Bar under the map.

Multiple Pets in the Tagg Zone

If you have more than one pet in the Tagg zone in power saving mode, their locations are identified by a single blue square: 2. The number in the center indicates the number of pets currently in the Tagg zone.

Outside the Tagg Zone

When your dog (we'll call him Max) leaves the Tagg zone, the system sends an alert to your Tagg account. If you have opted-in to receive email and text notifications, you will receive them as well. Your Tagg map will look similar to this:



- An Alert banner appears at the top of the map to let you know that Max is outside the Tagg zone.
- Max is identified by a paw icon with a pinpoint on the bottom. The pinpoint means that there is a GPS location available for Max.
- The Pet Status Bar indicates that Max is "outside the Tagg zone" and provides an estimated street address with a specified date and time of the last recorded location of your pet.

View Your Pet's Location Trail

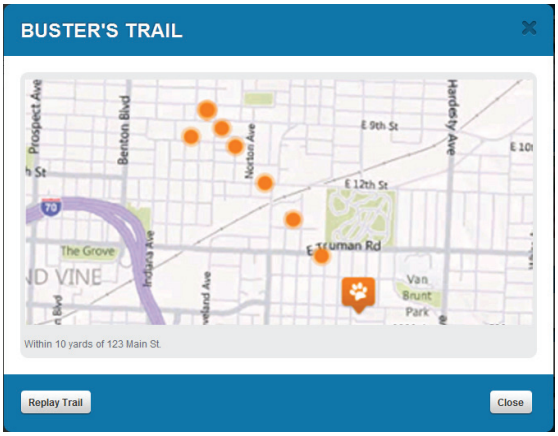
When your pet leaves the Tagg zone, you can turn on tracking to see his location trail. The location trail is an animated dotted trail with all of your pet's known locations since leaving the Tagg zone.

When tracking is on, the **Show Trail** button appears under the Pet Status Bar. To see the location trail on the Tagg map:

- Click **Show Trail**.
- Move your cursor over a dot to see the address of that location and the date and time your dog was there:

Your dog's location trail will be recorded the entire time he is outside of the Tagg zone, even if you initiate multiple tracking sessions or one time locates. Clicking **Show Trail** will replay all of the locations.

(Your screen will look similar to this.)



Trip Mode

What to Expect When You Take Your Pet for a Walk

When you take your pet for a walk or an errand you might exit the Tagg™ zone. To suppress alert notifications when you take your pet outside the Tagg zone:

- Briefly press the **Trip** button on the top of the Tagg tracker.

  IMPORTANT: Do not press and hold the **Trip** button because this will power off the Tagg tracker.

- The status indicator flashes blue for 10 seconds to let you know the Tagg tracker is entering Trip mode.

Results:

- The Tagg system will suppress alerts that the pet is outside the Tagg zone, as long as the pet leaves the vicinity of the docking station within 10 minutes of the Trip button being pressed.
- When the pet returns to the area near the docking station, Trip mode ends and the system automatically resumes normal monitoring activity.
- While the pet is on the walk or errand, the Locate and Track functions can still be used to locate the pet, if necessary.

What happens if I don't leave the vicinity of the docking station within 10 minutes of pressing the Trip button?

- Trip mode is automatically cancelled after 10 minutes if the pet remains in the vicinity of the docking station. Any future breaches are reported as usual.

Can I start Trip mode from anywhere, or just when I'm near the docking station?

- Trip mode can be started at any time. If you happen to already be away from the docking station, Trip mode can still be activated, and it will automatically end when the pet returns to the area near the docking station.

Adjusting the Tagg Zone

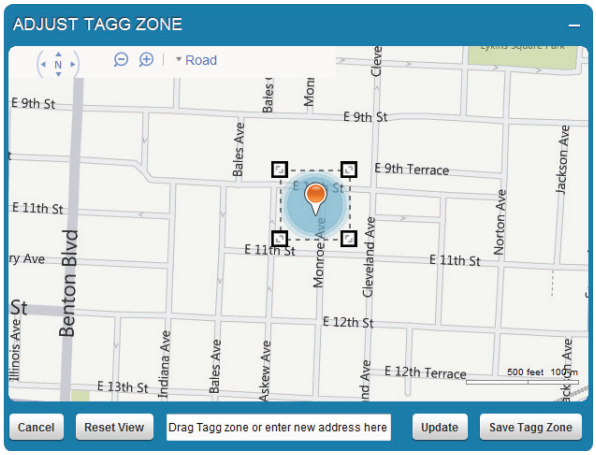
You can adjust your Tagg zone at any time. You can make it larger, smaller or change it completely when you make a significant relocation of your docking station (to a vacation house, etc.).

The tagg zone is managed in your account and is communicated to each of you trackers.

To Adjust the Tagg Zone

- On the Tagg website, select the **Tagg Map** tab. Under the map, click **Adjust Tagg Zone**.
- Use the navigation tools at the top of the map to adjust your view.
- There are three ways to change your Tagg zone:
  - Click and drag the orange center pin to recenter the Tagg zone.
  - To expand or contract the zone, click and drag the corners of the Tagg zone.
  - Or, type a new street address in the space provided and click **Update**.
- Click Save Tagg Zone to save your changes.

(Your screen will look similar to this.)



How to Locate Your Pet

Page Your Pet While Inside the Tagg Zone

If you're at home and the Tagg system says your pet is "near the docking station" but you can't find him, you can page the Tagg tracker:

- Press the **Page** button on top of the docking station.
- You will receive a notification of your pet's location in a few minutes.
- The docking station status indicator will flash blue for 15 minutes.
- The tracker status indicator will flash blue and red for 15 minutes.
- To stop the page before the 15 minutes are up, press the **Page** button again.

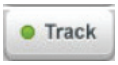
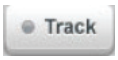
Note: *A page is only successful if the Tagg tracker is within range of the docking station signal. If a page does not return a location, request a one time locate via the Locate button in the Tagg website or text LOCATE to 52366.*

Request the Current Location of Your Pet (One Time Locate)

If you want to know the current location of your pet – whether inside or outside of the Tagg zone – you can request a single locate. See the chart below.

Track Your Pet

When your pet leaves the Tagg zone, you can turn on the Track feature. The system will update your pet's location about every 3 minutes over a 30-minute period. You will receive a notification for each new location, and it will be updated on the Tagg map. If you still haven't found your pet after 30 minutes, you can start another tracking session. See the chart below.

Action	Using the Tagg Website	Using Text Messages
Before Initiating a Locate or Track Command	• Open the **Tagg Map**	• Make sure you have opted-in for text message notifications under **Notification Settings** on the Tagg website.
To Locate	• Click the **LOCATE** button on your pet's status bar. A single location will be given for your pet.	• Text "**LOCATE**" to 52366 • If you have more than one pet, text "**LOCATE PETNAME**". Example: Locate Skipper • You'll receive a text with your pet's location.
To Track *Note: You must turn on tracking for each pet. Your pet can only have one tracking session in progress at a time. To start a new tracking session, the current session must be completed.*	• Click **TRACK** under your pet's status bar. The green dot indicates that tracking is on:  • To stop tracking, click the **TRACK** button again. The dot will return to gray: 	• Text "**Track**" to 52366 • You can text "**TRACK PETNAME**" to track all of your pets. Example: Track Skipper • In approximately 3 minutes, you'll receive a text with an updated location for your pet(s). • Text "**TRACK OFF**" to stop tracking.

IMPORTANT: *If you text STOP to 52366 you will stop receiving all Tagg notifications (e.g., alerts and updates) to your registered mobile phone. If you want to restart Tagg text notifications, you will need to opt-in for text messages on notification's setting page.*

Note: *You can see a complete list of Tagg mobile commands on page 24 of this guide.*

All activity involving your devices – the Tagg tracker and docking station – can be managed through your Tagg account. To view each device, click **My Devices** under **Manage** in the right column.

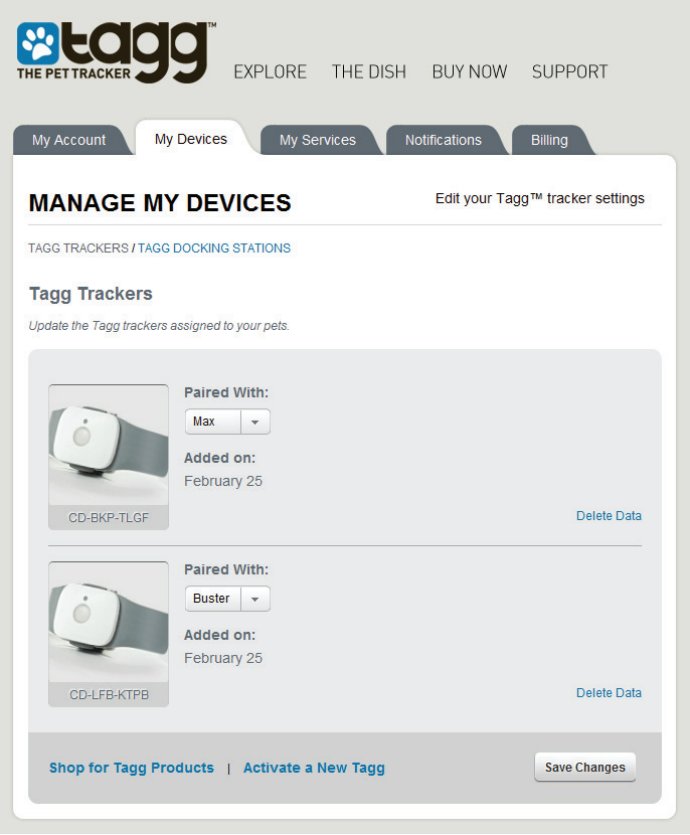
Manage Tagg Trackers

This is where you can view and manage all of your Tagg trackers, including information such as:

- Tracker unique identification number
- Which pet is paired with a specific tracker
- Date the tracker was added to your account

To manage your trackers, click **Tagg Trackers** under the My Devices tab:

(Your screen will look similar to this.)



To change the tracker paired to your pet, use the drop down menu next to the tracker.

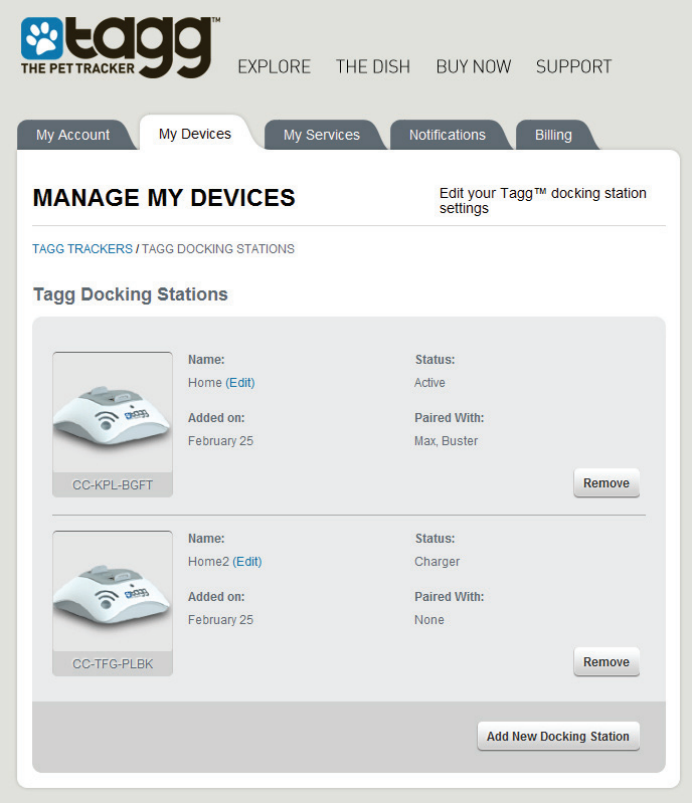
Note: *A tracker can only be paired with a single docking station.*

Manage Docking Stations

This is where you can view and manage all of your docking stations, including information such as:

- Docking station unique identification number
- Docking station name
- Pet(s) paired with that docking station
- Date the docking station was added to your account
- Adding or removing a docking station

To manage docking stations, click **Tagg Docking Stations** under the My Devices tab:



Note: *You must always have at least one docking station active in your account. For more information, please visit the Answer Center in the Support section of the Tagg website.*

Mobile Phone Commands

If you have opted-in to receive text message notifications, you can use the commands below to request information about your pet's location or to turn tracking on and off. You can text commands to **52366** at any time to stay in touch with your pet. You may want to add that number as a mobile phone contact.

Text commands to 52366

Command	Description
LOCATE	Request a location for your pets
LOCATE *PetName*	Request a location for a specific pet
TRACK	Turn on continuous tracking for your pets
TRACK *PetName*	Turn on continuous tracking for a specific pet
TRACK OFF	Turn off continuous tracking for your pets
TRACK OFF *PetName*	Turn off continuous tracking for a specific pet
BATTERY	Request battery status for your pets
BATTERY *PetName*	Request battery status for a specific pet

Note: *Text commands are not case-sensitive, and they can be typed in upper or lower case. Standard text messaging rates may apply.*

Tagg Applications for Your Mobile Phone

Using your mobile phone, you can quickly track your pet's location. You can either go to the Tagg Website at www.tagg.com using your mobile browser or download the free Tagg Android smart phone or iPhone mobile applications (coming soon).

On your mobile phone, the Tagg applications allow you to:

- Track and locate your pet.
- Receive notifications and view your notification settings.
- Access your pet profile.

With the Tagg Android and iPhone apps, you can also:

- Get driving directions to your pet's location.
- Find places nearby that are pet-friendly.

Tagg Android Application

To get the free Tagg Android application:

- Go to the Android Market, search for "Tagg," and download the app to your phone.

To launch the app:

- Tap the in your phone's menu.
- To use the Tagg Android application you must set up an account on www.tagg.com. If you don't have a Tagg account, go to www.tagg.com to create one.
- Sign in to the Android Application using your email address and Tagg password.
- Make sure that GPS is enabled on your phone.

Using the Tagg Android Application

There are three primary screens that you'll use to keep track of your pet:

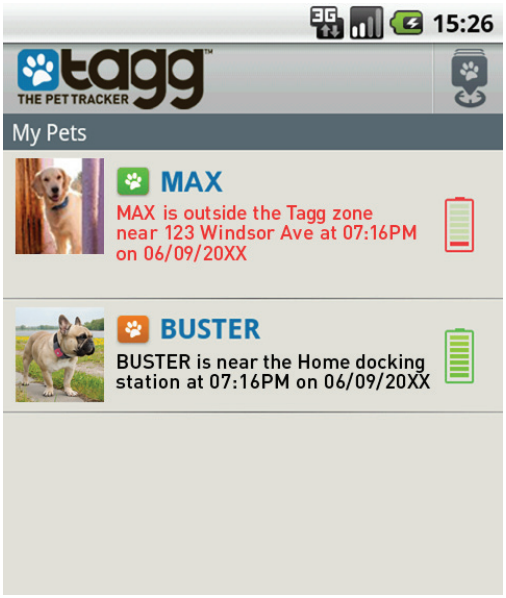
- Dashboard.
- Tagg Map.
- Pet Profile.

Dashboard

The first screen you will see when you launch the application is the Dashboard.

You will always see your pet's current known location and battery status in the Dashboard. While you are on the Dashboard, you can bring up the Options menu to:

- Find pet-friendly places nearby, like restaurants or dog parks.
- View your Tagg notification settings .
- Access the Tagg Terms and Conditions and Tagg Customer Support numbers.
- Sign out of the application.


15:26
tagg
THE PET TRACKER
My Pets
MAX
MAX is outside the Tagg zone near 123 Windsor Ave at 07:16PM on 06/09/20XX
BUSTER
BUSTER is near the Home docking station at 07:16PM on 06/09/20XX

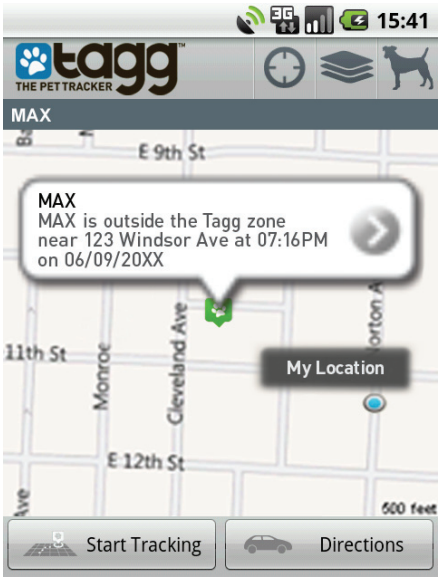
Tagg Map

To get to the Tagg Map from the Dashboard screen, Tap on your pet's last known location or the in top right corner. You can also get to the Tagg map from the Pet Profile screen by tapping on in the top right corner.

- On the Tagg Map, you'll see your Pet's location and your location .
- Tapping on your pet in the map will bring up information on your pets last known location.
- Tap the buttons on the Map to either Start Tracking your pet, or get driving Directions to his most recent location.

Important: Before requesting Directions, always perform a Locate from the Pet Profile page. This will ensure that you are getting directions to your pet's most recent position.

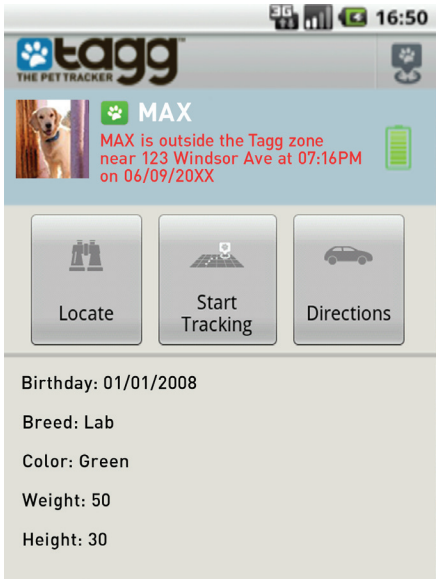
- To see one of your pets on the Map, tap the icon in the top right corner.
- To view your location on the Map, tap the icon.



Pet Profile

To view the Pet Profile page, tap on the in the Map. You'll see your pet's last known location information. Then tap on the arrow icon in pet's last known location dialog to bring up the Pet Profile page.

- The Pet Profile page will display your pet's information and current location.
- From this screen you can Track, Locate or request driving Directions to your pet.



Care and Cleaning of Devices

Tagg Tracker

Do not bend, fold, or tear the wings on the tracker, as this will damage the antenna.

Use a damp cloth or paper towel with mild dish soap to clean the outside of the tracker.

The Tagg tracker is intended to be worn by your pet at all times. Although the tracker is water resistant, it may be damaged if submerged in water beyond three feet (one meter) for longer than 30 minutes. Do not exceed these thresholds when exposing the Tagg tracker to water, moisture, or dampness.

CAUTION: Avoid exposing the tracker to flea spray. Doing so can damage the tracker.

Docking Station

Use a dry cloth to clean the outside of the docking station. To carefully clean the charging pads or pins, use a cotton swab to remove any debris. Never soak the docking station in water. If the docking station gets wet, unplug it immediately and contact Tagg customer support.

Specifications

Specifications	Tracker	Docking Station
Dimensions	1.49" x 3.18" x .77"	2.92" x 2.92" x 1.52"
Capacity	340 mAh	80mAh (limited devices)
Battery Type	Lithium Ion Polymer, Rechargeable	Lithium Ion Polymer, Rechargeable
Voltage	3.7V Nominal	3.7V Nominal
Operating Temperature	-30C to +50C	-20C to +50C
Storage Temperature	-40C to +85C	-40C to +85C
Waterproof	Per IP67- Water resistant up to 1 meter for no longer than 30 minutes	No. Do not get the docking station wet.
Pet Size	Designed for pets over 10lbs	N/A
Pet Weight	1.16 oz	2.09 oz

WARNING: Read all the instruction before using your Tagg—The Pet Tracker System

1. Important Health Information and Safety Precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product. To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions.

CAUTION! The Tagg products are only intended for tracking pets. Do not use for tracking children, other humans or objects. Using the Tagg products in a manner other than specified in the user manual may cause injury.

To reduce the risk of injury, close supervision is necessary when the product is used near children.

2. Safety Precautions for AC Adapter

Plug the AC Adapter only into a power source in accordance with the input voltage ratings marked on the AC Adapter.

This product is intended for use when supplied with power from the internal battery or external AC Adapter. Replace the AC Adapter only with Tagg—The Pet Tracker AC Adapter, model WS-227-40. Use of an incorrect AC Adapter can cause the battery to catch fire or explode and may result in injury to persons or damage to the equipment.

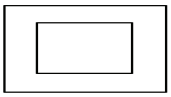
Do not operate this product with a damaged cord or plug, or after the product malfunctions or is dropped or damaged in any manner.

Go to www.tagg.com/support for instructions on how to obtain a replacement product or service for examination, repair, electrical or mechanical adjustment.

Servicing of Double Insulated Products:

The AC Adapter provided with Tagg docking station has double insulation and has no serviceable parts.

In a double-insulated product, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated product, nor should a means for grounding be added to the product. Servicing of a double-insulated product requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to those parts in the appliance. A double-insulated product is marked with the words "DOUBLE INSULATION" or "DOUBLE INSULATED", or with the symbol (square within a square):



3. Safety Precaution for the Tagg Tracker and Docking Station

WARNING! This product contains a Li-ion or Li-ion Polymer battery. Do not disassemble, crush, puncture, short external contacts, expose to temperatures above 60°C (140°F), or dispose of in fire or water. Failure to follow these instructions may cause the battery to leak, catch fire, or explode.

Avoid dropping the product.

If the battery leaks:

- Do not allow the leaking fluid to come in contact with skin or clothing. If contact has already occurred, flush the affected area immediately with clean water and seek medical advice.
- Do not allow the leaking fluid to come in contact with eyes. If contact has already occurred, DO NOT rub; rinse with clean water immediately and seek medical advice.
- Take extra precautions to keep a leaking battery away from fire, as there is a danger of ignition or explosion.

Do not use the Tagg docking station outdoors.

4. Safety Precautions for Direct Sunlight

Keep this product away from extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature exceeds 60 degrees C (140 degrees F), such as on a car dashboard, window sill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product and overheat the battery which may result in fire or explosion.

- Keep the Device Dry. Keep the docking station and related components away from excessive moisture and do not submerge the tracking device beyond one meter for longer than thirty minutes. If the docking station gets wet, unplug it immediately to reduce the risk of electric shock and damage. Do not use device if water damage is visible. It is recommended to purchase a replacement device. Contact Customer Care at support@tagg.com for advice. Water damage may not be covered under the warranty.
- Accessories. Use only the accessories approved by Qualcomm Consumer Services, Inc. with the Tagg products. Use of any unauthorized accessories with the products may damage the products or cause injury and will invalidate the warranty.

5. Underwriters Laboratories (UL) Listing

This product and its accessories are UL Listed to UL 73 Motor-operated Devices as an Animal Care Appliance.

Underwriters Laboratories Inc. ("UL") has not tested the performance or reliability of the Global Positioning System ("GPS") hardware, operating software or other aspects of this product. UL has only tested for fire, shock or casualties as outlined in UL's Standard(s) for Safety UL 73 Certification does not cover the performance or reliability of the GPS hardware and GPS operating software. UL MAKES NO REPRESENTATIONS, WARRANTIES OR CERTIFICATIONS WHATSOEVER REGARDING THE PERFORMANCE OR RELIABLITY OF ANY GPS RELATED FUNCTIONS OF THIS PRODUCT.

SAVE THESE INSTRUCTIONS.

Regulatory Statements

- For regulatory identification purposes, your product is assigned the number:

  FCC ID: J9CFTD1 for the Tagg™ tracking device.

  FCC ID: J9CFBC1 for the docking station.

- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

  - Reorient or relocate the receiving docking station.
  - Increase the separation between the equipment and the docking station.
  - Plug the docking station into another electrical outlet away from the receiver that is experiencing interference. Turn off the Tagg tracking device before entering the aircraft (see page 7 for instructions).
  - Contact Customer Care at support@taggthepettracker.com for help.

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
  (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

- To comply with FCC RF exposure compliance requirements, a separation distance of 20 cm (8 inches) must be maintained between the antennas for the Tagg tracking device and all persons. For more information regarding this requirement, please visit our Answer Center located on the Support page of our web site.

- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the Tagg tracking device.

- In an aircraft:

  - The Tagg tracking device transmissions could interfere with aircraft electrical and communications systems. Turn off the Tagg tracking device before entering the aircraft.

- Potentially Explosive Environments:
    - Turn off the Tagg tracking device when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.
    - Turn off the Tagg tracking device while at a fuel distribution or storage area, chemical plant, where blasting operations are in progress and areas where the air contains chemicals or particles such as grain dust metal powders and any other area where you would normally be advised to turn off your vehicle engine.
- Operation of the Tagg tracking device near medical equipment.
    - Implantable Devices

      The Health Industry Manufacturers Association recommends that a minimum separation of six inches be maintained between the Tagg tracking device and a pacemaker or defibrillator to avoid potential interference with the implantable device.
    - Hearing Aids

      The Tagg tracking device may interfere with some hearing aids. In the event of such interference, you may want to contact Customer Care to discuss alternatives.
    - Other Medical Devices

      If you use any other medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

For answers 24 hours a day 7 days a week, please check out our online support center at www.tagg.com/support.

- The Answer Center helps you find answers to common questions.
- The following online Video Tutorials will show you how to get started:
  - How Tagg—The Pet Tracker Works
  - What's in the Box
  - Setup/Activation
  - Collar Attachment
  - Notifications
- Product guides are available to print or search in PDF format.

For additional support, please call 1.855.PET.TAGG (1.855.738.8244) to speak with a customer care representative.